



PROFESSIONAL AND PERSONAL SERVICE FOR YOU AND YOUR PETS

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SOUTHWEST VETERINARY HOSPITAL POLICIES

The goal of Southwest Veterinary Hospital (SWVH) is to provide a standard of excellence in patient care in a modern, fully equipped, small animal hospital. A hospital that is comfortable for our patients, attractive to our clients and a pleasant workplace for the doctors and support staff.

Thank you so much for choosing SWVH. We understand that you have many options when it comes to the care and treatment of your dogs and cats. We appreciate the opportunity to show you what we do best.

All payments are due when services are rendered, SWVH accepts the following forms of payment: cash, check, Visa and Master Card. Deposits may be required for medical or surgical care provided by SWVH. If you have any questions, a support staff member will be happy to address them prior to services rendered. I authorize SWVH to institute legal action if my account becomes delinquent or if I am negligent of the above financial arrangements.

Initials _____

In addition, our practice offers CareCredit®, a no interest, 3-month payment plan that you can use to pay for professional fees. If CareCredit is of interest to you, please discuss with a support staff member. *A 5% fee is added to the balance when CareCredit is utilized.*

Initials _____

Our facility does NOT offer on-site overnight nursing care for the patients. If at any time we determine such care is necessary, or if you choose to have your pet provided with constant overnight veterinarian supervision, he/she will need to be transferred to the Animal Emergency Center at 5:30 pm and likely returned to SWVH the following morning by 8:00 am. Overnight fees/costs incurred will be the responsibility of the owner.

Initials _____

I am the owner of the animal presented for medical care. I hereby consent Southwest Veterinary Hospital to receive, prescribe for, treat or perform necessary surgery on my animal upon release.

Signature _____ Date _____